

Emotional Intelligence – achieving effective communication in the workplace

Date: Friday 14 May 2010

Time: 2.00pm – 4.30pm

Venue: Guernsey College of Further Education, Brock Road Annexe

Cost: £75

Tutor: Steve Dudley

The aims of this session are:

- To introduce the topic of Emotional Intelligence (“EI”)
- To explore the theory of EI
- To discuss practical aspects of EI
- To explore examples of how improving EI can improve relationships and communication in the work situation
- To extend the discussion about inter-personal communication to include other techniques, such as transactional analysis

Please contact Martine Ellis at the Guernsey College of Further Education on 737925 or email martinee@gcfe.net to book your place.