



Open the
doors to your
future career

The Guernsey Apprenticeship offers you the opportunity to earn a salary and gain a nationally recognised technical, professional or vocational qualification in a job you love. You will need to have secured employment before applying or look at the 'Apprenticeship Vacancies' on our website.





What we offer

This course is available to employees currently working in the hospitality and catering industry. Working closely with your employer, you will develop and practise the skills required to work in a supervisory or leadership role within the industry. It covers the make up of the hospitality industry, communication, leading a team, supervision of customer service, stock control and the effective use of resources.



Course duration

The recommended time for completion of this course is one year. You will attend College for one day a week for off-the-job training.



Qualifications gained

- City & Guilds Level 3 NVQ Diploma in Hospitality Supervision and Leadership
- Certificate of Apprenticeship



Campus

Off-the-job learning will take place at Coutanchez Campus, Guernsey College of Further Education.



Course breakdown

Level 3 NVQ Diploma in Hospitality Supervision and Leadership

Mandatory units:

- Set objectives and provide support for team members
- Develop working relationships with colleagues
- Contribute to the control of resources
- Maintain the health, hygiene, safety and security of the working environment
- Lead a team to improve customer service

Optional units (subject to change):

- Supervise functions
- Supervise the use of technological equipment in hospitality services
- Manage the environmental impact of work activities







Assessment methods

You will be assessed throughout the duration of the apprenticeship through a portfolio of evidence that will include practical observations, short answer question tests and written assignments.



The onward journey

After successfully completing your Level 3 apprenticeship, you will be prepared for progression in supervisory and management roles within the catering and hospitality sector.





Who can apply?

Apprenticeships are available to all.

Applicants should have a minimum of 5 GCSEs at grade C/4 or equivalent, and a grade C/4 in maths and English.

If you have not achieved maths or English at C/4/Level 2, you will study these subjects to support progression and achievement of your chosen apprenticeship. Failure to complete maths and English will prevent progression between apprenticeship levels or achieving your overall apprenticeship.



Student support

The College's Learner Support Services are available to provide support and help to make a success of your apprenticeship journey.

The College also works in partnership with Careers Guernsey whose advisors can support you in helping to choose the right next step for you and your future plans. They can support you in preparing for apprenticeship job interviews and any applications you may make.

Please visit their website for more information at careers.gg.



Get in touch

Check out our website and social media channels for up-to-date information on the courses we offer, qualifications required and how to apply.



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www.guernseycollege.ac.gg/wp/apprenticeships



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